



Board Approved CSR Projects – FY 23-24

Introduction

Firstsource Solutions Limited is a one of the companies, which has largest commitments to Corporate Social Responsibility (CSR) initiatives. Corporate social responsibility (CSR) lies at the core of everything we do. Firstsource is committed to advancing its CSR objectives through its overarching vision: "Create a nurturing and an empowering environment to deepen our societal engagement with a goal of improving lives and livelihood of communities on a sustainable basis."

Our goal is to be a purpose driven and socially responsible company – aligning with RPSG group's vision of empowering lives by providing access to education, environment and healthcare, promoting sports, arts and culture, and supporting gender equality and women empowerment to improve the overall quality of life.

The Company's CSR policy and initiatives outline the vision, mission, thematic areas and key requirements as per Schedule VII read with Section 135 of the Companies Act, 2013. These initiatives will be implemented by the Company either directly or through able social partners.

CSR policy can be found here

List of Projects approved for the financial year 2023 – 24

Education:

- 1. Setting up learning equipment and educating through digital classrooms for rural children.
- 2. Imparting Job readiness skills to underrepresented youth through mobile employment van.
- 3. Scholarship and Education Support to underprivileged students.
- 4. Education through arts for the children of Govt. schools.

Environment:

- 1. Projects to improve green cover through Miyawaki method tree plantation.
- 2. Projects to covering environment sustainability, ecological balance, animal welfare and conservation of natural resources.

Healthcare:

- 1. Enabling free multispecialty health camps for underprivileged community.
- 2. Providing free medical support / eye care for the patients from marginalized communities

Empowerment and Gender Equality

- 1. Providing hearing aid for the people with disabilities to lead a dignified life.
- 2. Setting up ramps in public places to ease the mobility to persons with disabilities.





- 3. Projects for improvement of public infrastructure by engaging village people.
- 4. Empowering rural women by providing training on Digital Skilling, Financial literacy and Entrepreneurship skills to improve their business.

The above projects will be implemented in various parts of India during the financial year 2023-24