

Welcome!

We are excited to have you onboard. We realize many of you may have questions about your transition to Sourcepoint. We expect The StoneHill Group business to run as usual until the planned year end closing, and beyond into 2022 until we have more detailed plans to integrate the two organizations. Over the coming weeks and months, we will continue to provide you with information. In the meantime, we have prepared a document that may help answer some of the questions on your mind. If you have any additional questions, please do not hesitate to reach out to us HRTransition.Support@Firstsource.com.

1. Why has Sourcepoint acquired The StoneHill Group? How does The StoneHill Group fit into the broader Sourcepoint strategy?

The StoneHill Group's expertise in Quality Control, Due Diligence and Fulfillment are a great complement to Sourcepoint's existing offerings. The acquisition of The StoneHill Group strengthens our combined position as the premier provider of Originations, Servicing, Title & Post-Closing services in the US mortgage market. The combination of these companies, powered by great people, will help us to continue to grow and deliver best-in-class results for our clients and investors.

2. What is the relationship between Sourcepoint and Firstsource?

Firstsource is a leading provider of business process solutions to more than 100 global businesses in the Banking and Financial Services, Healthcare, Communications, Media and Technology, and diversified industries. Sourcepoint is the US mortgage-based products and services provider under the Banking, Financial Services and Insurance vertical of Firstsource.

3. What does the acquisition mean for me?

As part of a global and growing organization, you will work with a diverse population of colleagues from around the world. You will have to opportunity to develop your knowledge and skills in other areas of the mortgage life cycle and to serve a variety of different customers. You will also continue the mission of helping people with one of the most important matters in their life: their home.

4. How can I learn more about Firstsource and Sourcepoint?

As we work to integrate The StoneHill Group, we will be meeting with you to provide information, explain any changes as a result of the acquisition and answer your questions. In the meantime, we welcome you to visit our websites to learn more about Firstsource at www.firstsource.com and Sourcepoint at www.sourcepointmortgage.com.

5. What are the career opportunities at Sourcepoint?

At Sourcepoint, we are committed helping our people fulfill their career aspirations. In addition to access to a variety of training and development programs, we encourage the promotion of employees from within. Whether you wish to become a domain expert, learn new digital skills, or become a people manager, we have the tools and resources to help you on your journey. Being part of the greater Firstsource family, you will be connected to all the career development and job opportunities that Firstsource offers.

6. Will the acquisition have an impact on my day-to-day responsibilities?

Not immediately. We will be working closely with the HR Transition Support Team to ensure a smooth integration and leveraging best practices learned across the team.

7. What is the process of transitioning to Sourcepoint?

As we get closer to the closing date, we will schedule another meeting to provide details on the transition process, including how things like payroll, benefits and other systems and processes will transition over.

8. Will my benefits change, and if so, when?

Yes. As part of the transition, you will move to the Firstsource benefits plan. As we get closer to the closing date, we will share details on when you will become eligible for Firstsource benefits. Until then, you will remain on your current benefits.

9. What are the details of Firstsource's benefit package?

Details of Sourcepoint's benefit plans are provided on our welcome site to provide you time to plan and evaluate options before the benefit enrollment period begins.

10. What will be changing?

Until the planned year end closing, we don't anticipate much change, if any, to your schedule, job duties, and reporting structure. Any changes required for final integration will be given in advanced notice, for instance changes and enrollment in benefits. It is important to remember the purpose of this venture. The StoneHill Group and Sourcepoint each have unique capabilities, products, and services that collectively will strengthen our position as the premier provider of Originations, Servicing, Title & Post-Closing services in the US mortgage market.