

End-to-end Remote Patient Monitoring and Telehealth Services

# Delivering care where and when it's needed



The onset of COVID-19 combined with the move to value-based care is accelerating the adoption of Remote Patient Monitoring (RPM). Firstsource's RPM solution offers uninterrupted care, preventing unnecessary hospital visits and hospital readmissions, thereby reducing administrative costs. It helps in monitoring patients proactively, providing the right reinforcement over their care term and offering a lifeline to care teams should their condition deteriorate.

Industry players can expect to see the following outcomes from implementing an RPM program:

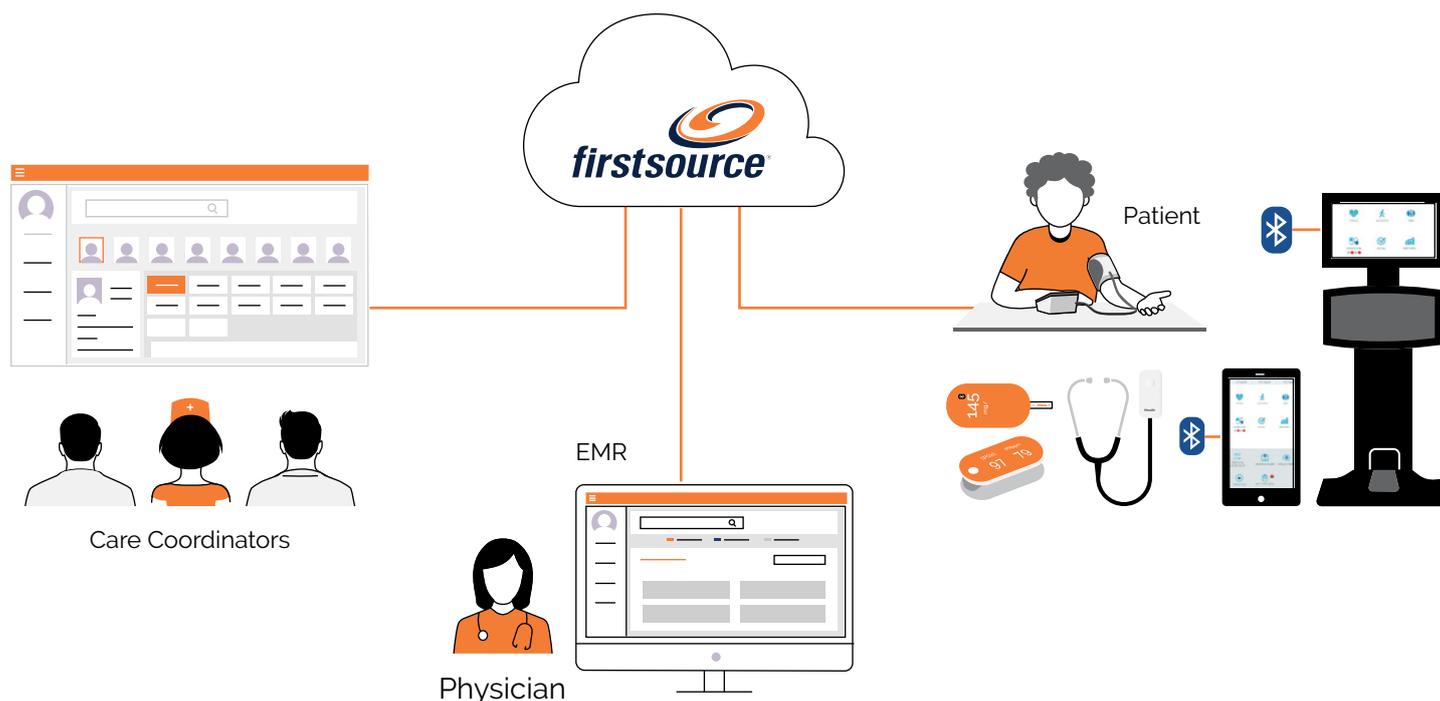
**38%**  
of healthcare organizations reported reduction in admissions

**25%**  
stated that they have improved patient satisfaction

**25%**  
reported administrative cost reductions

## Proactive care coordination and patient management

Our RPM solution, a SaaS-based platform, focuses on proactively managing patients with chronic conditions as well as post-operative patients. It simplifies the management of a large population of patients with varying needs by providing a risk-stratified dashboard for care coordinators across devices such as PC, MAC and Android tablets.



**Analytics | Patient Risk Stratification | Care Coordination | Workflows | Smart Alerts**

# A solution for multiple conditions

 <p><b>iHealth Wireless Bluetooth Smart Glucometer</b> Model: BG5</p>	 <p><b>iHealth Wireless Bluetooth Blood Pressure</b> Model: BP3L</p>	 <p><b>iHealth Wireless Bluetooth Pulse Oximeter</b> Model: PO3</p>	 <p><b>iHealth Wireless Bluetooth Thermometer</b> Model: TS28B</p>	<p>Congestive Heart Failure (CFH)</p>
				<p>Pulmonary Care</p>
				<p>Diabetes Management</p>
 <p><b>iHealth Wireless Bluetooth Weight</b> Model: HS2S</p>	<p><b>Coming soon</b> EKO Duo - ECG + Digital Stethoscope</p>	 <p>Model Name <b>Fitbit Inspire</b></p>	<p><b>Coming soon</b> Foot Monitoring</p>	<p>Chronic Kidney Disease</p>
				<p>Behavioral Health</p>
				<p>Post-Operative Care</p>

## Outcomes delivered

 <p><b>Improve patient outcomes</b></p>	 <p><b>Keep costs low</b></p>	 <p><b>Transform the patient and care team experience</b></p>	 <p><b>Improve quality scores</b></p>
<ul style="list-style-type: none"> <li>• Reduce hospital readmissions and ER Visits through virtual care</li> <li>• Actionable Insights into health conditions to stratify patients by risk and offer customized patient care, track care plan and medication adherence</li> </ul>	<ul style="list-style-type: none"> <li>• Manage high-cost patients with analytics driven decision support</li> <li>• Drive early intervention with longitudinal tracking of patient vitals combined with smart alerts and notifications</li> </ul>	<ul style="list-style-type: none"> <li>• Enable immersive video-based collaboration with patients, care team and care givers through secure chat and health tweets</li> <li>• Educate patients and provide a lifeline to care coordinators</li> </ul>	<ul style="list-style-type: none"> <li>• Harness intelligent workflows for complete operational control, enable virtual medication reconciliation, remote patient monitoring and chronic care management</li> <li>• Enhance visibility into trends and compliance</li> </ul>



## Stay ahead with Firstsource

- Rapid deployment and operationalization, driven by a team of industry experts
- Proven best practices for rigorous security and compliance
- Integration with EMR's such as Epic, Cerner, Athena and AllScripts

 Are you keen on providing personalized care? We can help you enable proactive interventions across your care coordination processes.

 To speak to our experts, [click here](#)