

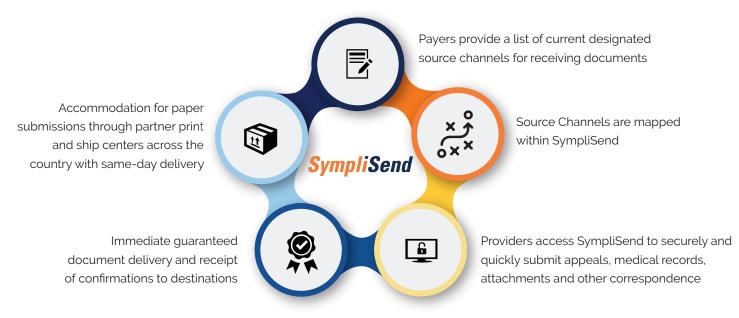
# **SympliSend**

A powerful, intuitive application that makes provider document building and electronic submission possible

SympliSend is a one-stop application for providers to electronically submit appeals, medical records, attachments and other correspondence required in the appeals process. SympliSend gives payers the ability to instantly and securely receive documents electronically, bypassing the traditional mailroom. This creates efficiencies and reduces costs associated with paper-based transactions for both providers and payers.

With guaranteed delivery of documents and receipt of confirmations, we ensure total compliance and end-to-end transparency of submissions on both sides.

# How it works





## Streamline appeals and attachments, reduce provider abrasion and accelerate claims settlement

Almost all appeals and grievances in the healthcare industry are sent through paper or faxes. A recent CAQH Index Report states that 100 million claim document transactions were exchanged between providers and payers and only 6% of those were completed electronically.

Manually sending and receiving claims attachments is a costly industry practice. SympliSend is helping change this for both payers and providers.

## Benefits



## SympliSend Support

The SympliSend support team is available Monday – Friday, 8:00am – 8:00pm EST to answer your questions by email

#### Contact Us -

Simon Carlton, EVP, Sales & Marketing 720.539.5588 | simon.carlton@firstsource.com www.firstsourcehealthcare.com