

## Firstsource Solutions Reports Second Quarter Fiscal 2020 Results

Revenues at Rs. 9,849 million, 3.2% Y-o-Y and 4.5% in constant currency

**Kolkata, November 6, 2019:** Firstsource Solutions Limited (NSE: FSL, BSE:532809), a global provider of customised Business Process Management (BPM) services and a RP-Sanjiv Goenka Group company, reported its consolidated financial results for the quarter ended September 30<sup>th</sup> 2019 according to IndAS.

### **Financial Highlights for Quarter Ended September 30<sup>th</sup> 2019:**

- Revenues at Rs. 9,849 million, 3.2% Y-o-Y and 4.5% in constant currency; 0.5% Q-o-Q and 1.1% in constant currency
- Operating Margin (OM) at Rs. 870 million or 8.8% of revenues including one-time expense of Rs. 170 million from leadership change. OM of 12.0% in Q2FY19
- Profit After Taxes (PAT) at Rs. 674 million
- Diluted Earnings Per Share (EPS) of Rs 0.97
- Added 1,451 employees in the quarter taking total employee strength to 20,001

Speaking on the occasion, **Sanjiv Goenka, Chairman, RP-Sanjiv Goenka Group and Firstsource Solutions**, said, “With the leadership change, we are redefining our strategy and investing in developing additional solutions for our customers for the new digital era”.

### **About Firstsource:**

Firstsource Solutions Limited, a RP-Sanjiv Goenka Group company (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL@IN), is a leading global provider of customised Business Process Management (BPM) services to the Healthcare, Telecom & Media and Banking & Financial Services industries. The company’s clients include Fortune 500 and FTSE 100 companies. Firstsource has a ‘Right-shore’ delivery model with operations in the US, the UK, India and the Philippines. ([www.firstsource.com](http://www.firstsource.com))

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