### Firstsource Solutions Limited

AUDITED CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND HALF YEAR ENDED SEPTEMBER 30, 2009

(Rs.in lakhs, except per share data) Year ended Quarter ended Half year ended September 30, March 31, September 30, 2009 2008 2009 2008 2009 (Audited) (Audited) (Audited) (Audited) (Audited) **Particulars** 4,88,38.83 4,29,01.03 9,69,13.07 8,30,56.71 17,52,52.08 Income from services 33.31 (4,02.95)4,06.91 2,30.14 (3, 15.10)Other operating income 4,88,72.14 4,24,98.08 9,73,19.98 8,32,86.85 17,49,36.98 Total income from operations 3,00,19.89 2,44,07.93 5,92,89.77 4,79,72.43 10,25,28.84 Personnel costs Operating costs 1,17,05.95 1,16,44.91 2,47,60.16 2,28,17.91 5,04,25.12 22,62.55 21,15.70 45,32.68 43,48.19 96,13.18 Depreciation and amortisation Profit before other income, finance charges, taxation and minority interest 48,83.75 43,29.54 87.37.37 81,48,32 1,23,69,84 Other income (1,21.82) (4,51.54)10,55.58 (2,83.74)(33,67.47)7,39.09 63,49.80 - Gain on FCCB buyback, net Profit before Finance charges, taxation and minority interest 47,61.93 38,78.00 1,05,32.04 78,64,58 1,53,52,17 Finance charges, net a) Finance cost, net 12,58.13 5,66.72 25,50.86 7.97.93 25.00.75 (2,33.83)b) Foreign exchange loss on FCCB 77.82.42 77,82,42 35.03.80 79 81 18 50.69.00 Net profit / (loss) before taxation and minority interest 35.45.11 (7.15.77)Provision for Taxation 16,85.99 26,86.94 a) Current tax expenses (Incl. foreign tax) 6.84.63 8.40.13 15.74.11 (36.18) 1,00.41 2,52.68 49.12 b) Fringe benefit tax 1,53.51 48.33 1,49.36 (1,06,01) (6,99.21) c) Deferred tax charge / (release) (2,11.54) (2,49.67) (2,22.57)(4,95.39)(2,11.54)d) Minimum alternate tax credit entitlement 28,19.07 67,53.10 (21,84.62) 30,78.26 Net profit / (loss) after tax and before minority interest 29,24.41 12.24 (9.30)38.97 (7.93)Minority Interest (21,76.69) 30,67.22 Net profit / (loss) after tax and minority interest 29,12.17 28,28.37 67,14.13 4,28,85.41 4,28,18.97 4,28,18.97 Paid-up Equity Share Capital (Face Value of Share Rs.: 10) Reserves excluding Revaluation Reserve 9,51,24.25 Earning Per Share (Rs.): (Not Annualized) (0.51)0.68 0.66 1.57 0.72 0.72 -Diluted 0.61 0.61 1 40 (0.51)Aggregate of non-promoter shareholding (unaudited) - Number of shares of Rs. 10 314,460,460 313,696,085 313,696,085 - Percentage of shareholding 73.33% 73.26% Promoters & promoter group shareholding a) Pledged/ Encumbered Nil Mil - Number of shares NA NA - Percentage of shares (as a % of the total shareholding of promoter & NA NA promoter group) NA NA - Percentage of shares (as a % of the total share capital of the company) b) Non-encumbered 114,393,597 114,493,597 - Number of shares - Percentage of shares (as a % of the total shareholding of promoter & 100.00% 100% promoter group) 26.67% 26 74%

Percentage of shares (as a % of the total share capital of the company)

#### Notes to financials results :

- 1.The above results were reviewed by the Audit Committee on October 27, 2009 and taken on record by Finance Committee at their meeting held on October 28, 2009. The standalone financial results for the quarter and half year ended September 30, 2009 are available on the Company's website (www.firstsource.com) and the websites of BSE (www.bseindia.com) and NSE (www.nseindia.com).
- The financial statements of the Parent Company and its subsidiaries have been consolidated on a fine-by-line basis by adding together the book values of like items of assets, liabilities, income and expenses, after eliminating intra-group balances/ transactions and resulting unrealised profits in full. Unrealised losses resulting from intra-group transactions have also been eliminated unless cost cannot be recovered. Minority interest's share of profits or losses is adjusted against income to arrive at the net income attributable to the Company's shareholders.
- 3. Effective year ended March 31, 2009, the Company has early adopted Accounting Standard AS 30 "Financial instruments: Recognition and Measurement", pursuant to announcement made by Institute of Chartered Accountants of India (ICAI).
- 4. Figures for the prior periods have been regrouped and / or reclassified wherever considered necessary.
- 5. During the quarter, 371,250 Equity shares were issued pursuant to Exercise of Options under the Employee Stock Option Scheme of the Company.
- 6. During the quarter, 2 investor complaints were received out of which 1 was resolved. No complaint was pending at the beginning of the quarter and 1 complaint was pending at the end of the quarter.

### Segment Reporting

		Quarter ended September 30,		Half year ended September 30,	
	2009	2008	2009	2008	2009
Particulars	(Audited)	(Audited)	(Audited)	(Audited)	(Audited)
Segment Revenue					
a) UK	1,32,25.15	1,15,18.43	2,54,42.67	2,27,26.49	4,55,08.52
b) USA and Canada	2,91,42.72	2,67,43.48	5,93,46.22	5,15,64.58	11,03,39.98
c) India	61,15.66	45,73.32	1,15,18.58	86,57.33	1,88,50.31
d) Rest of the world	3,55.30	65.80	6,05.60	1,08.31	5,53.27
Total	4,88,38.83	4,29,01.03	9,69,13.07	8,30,56.71	17,52,52.08
Less: Inter Segment Revenue	- 1	-	-	-	-
Net Segment Revenue	4,88,38.83	4,29,01.03	9,69,13.07	8,30,56.71	17,52,52.08
Segment results before Tax and Interest					
a) UK	36,87.05	38,49.43	78,48.68	76,13.81	1,42,11.90
b) USA and Canada	30,14.16	29,60.49	55,07.65	53,12.29	1,11,28.53
c) India	9,47.11	9,44.19	13,72.11	19,19.53	38,40.64
d) Rest of the world	1,33.61	2.91	2,27.14	11.65	1,02.43
Total	77,81.93	77,57.02	1,49,55.58	1,48,57.28	2,92,83.50
i) Finance charges, net	(12,58.13)	(3,32.89)	(25,50.86)	(85,80.35)	(1,02,83.17)
ii) Other unallocable expenditure net	(30,20.00)	(38,79.02)	(44,23.54)	(69,92.70)	(1,39,31.33)
of unallocable Income					
Profit / (loss) before tax and minority interest	35,03.80	35,45.11	79,81.18	(7,15.77)	50,69.00
Capital Employed					
a) UK			1,01,06.53	1,02,21.38	82,25.00
b) USA and Canada		1,61,11.26	1,50,87.72	1,72,96.70	
c) India			46,06.24	51,35.01	42,37.85
d) Rest of the world			2,29.34	71.64	85.52
			3,10,53,37	3,05,15.75	2,98,45.07

### Notes on segment information

Primary segments

The Primary segment of the company is geography, identified on the basis of the location of the customer which in the opinion of management, is the predominant source of risk and rewards. The business of the Group is organized into four key geographic segments comprising United Kingdom, United States of America and Canada, India and Rest of World.

## Capital Employed

Capital employed comprises of debtors and unbilled revenue, classified by reportable segments. As the fixed assets and services are used interchangeably between the segments by the Group's businesses and liabilities contracted have not been identified to any of the reportable segments, the Group believes that it is currently not practicable to provide segment disclosures relating to these assets and liabilities.

By order of the Board

For Firstsource Solutions Limited

Ananda Mukerji Managing Difector and CEO

Mumbai , India October 28, 2009

### **Firstsource Solutions Limited**

# AUDITED FINANCIAL RESULTS FOR THE QUARTER AND HALF YEAR ENDED SEPTEMBER 30, 2009

(Rs in lakhs, except per share data)

	Quarter ended September 30,		Half year ended September 30,		Year ended
ļ					March 31,
	2009	2008	2009	2008	2009
Particulars	(Audited)	(Audited)	(Audited)	(Audited)	(Audited)
tanama faran namina	1,63,81.90	1,44,89.14	3,16,54.67	2.76.63.05	5,66,04,39
Income from services	(87.09)	(6,56.74)	3,38.25	(3,38.11)	(12,54.55
Other operating income	1,62,94.81	1,38,32.40	3,19,92.92	2,73,24.94	5,53,49,84
Total income from operations	1,62,94.81	1,36,32.40	3,19,92.92	2,13,24.54	5,55,45.64
Total Expenditure					
Personnel costs	81,62.49	67,57.57	1,57,12.85	1,31,72.80	2,75,89.19
Operating costs	51,84.59	41,63.53	1,04,05.18	87,00.53	1,91,19.09
Depreciation and amortisation	13,65.45	11,99.31	26,97.94	23,75.23	52,24.46
Profit before other income, finance charges and taxation	15,82.28	17,11.99	31,76.95	30,76.38	34,17.10
Other income	1,82.12	3,90.43	12,33.97	6,96.67	(17,60.76
- Gain on FCCB buyback, net	-	- ]	7,39.09	-	63,49.79
Profit before finance charges and taxation	17,64.40	21,02.42	51,50.01	37,73.05	80,06.13
Finance charges, net					
a) Finance cost, net	3,93.91	(8,51.36)	13,00.87	(14,34.46)	(10,95.23
b) Foreign exchange loss on FCCB	-	-	-	80,16.25	77,82.42
Net profit before taxation	13,70.49	29,53.78	38,49.14	(28,08.74)	13,18.94
Provision for taxation		1			
a) Current tax expenses including foreign taxes	2,69.98	3,72.12	6,54.74	5,66.03	2,62.35
b) Fringe benefit tax	(32.45)	43.81	-	92.10	2,37.10
c) Deferred tax charge / (release)	(2,49.59)	8.40	(4,89.06)	(1,74.10)	(5,31.15
d) Minimum alternate tax credit entitlement	(1,31.27)	(1,67.57)	(3,57.60)	(1,67.57)	(1,60.01
Net profit after taxation	15,13.82	26,97.02	40,41.06	(31,25.20)	15,10.65
Paid-up Equity Share Capital ( Face Value of Share Rs.: 10)			4,28,85.41	4,28,18.97	4,28,18.97
Reserves excluding Revaluation Reserve			-	-	6,29,00.08
Earning Per Share (Rs.) : (Not annualised)					
-Basic	0.35	0.63	0.94	(0.73)	0.35
-Diluted	0.35	0.49	0.88	(0.73)	0.35
-Diluted	0.00	3. 10	,	(0.1.5)	2.22
Aggregate of non- promoter shareholding (unaudited)					
- Number of shares of Rs. 10			314,460,460	313,696,085	313,696,085
- Percentage of shareholding			73.33%	73.26%	73.26%
Promoters & promotor group shareholding					
a) Pledged/ Encumbered			Nil		Nil
- Number of shares			NA		NA
- Percentage of shares (as a % of the total shareholding of					
promoter & promoter group)			NA		NA
- Percentage of shares (as a % of the total share capital of					
the company)			NA		NA
b) Non-encumbered					
- Number of shares			114,393,597		114,493,597
- Percentage of shares (as a % of the total shareholding of					
promoter & promoter group)			100.00%		100.00%
- Percentage of shares (as a % of the total share capital of					
the company)			26.67%		26.74%
i				!	

### Notes to financials results :

- 1. The above results were reviewed by the Audit Committee on October 27, 2009 and taken on record by Finance Committee at their meeting held on October 28, 2009.
- 2. Effective year ended March 31, 2009, the Company has early adopted Accounting Standard AS 30 "Financial instruments: Recognition and Measurement", pursuant to announcement made by Institute of Chartered Accountants of India (ICAI).
- 3. During the quarter, 371,250 Equity shares were issued pursuant to Exercise of Options under the Employee Stock Option Scheme of the Company.
- 4. During the quarter, 2 investor complaints were received out of which 1 was resolved. No complaint was pending at the beginning of the quarter and 1 complaint was pending at the end of the quarter.
- 5. Figures for the prior periods have been regrouped and / or reclassified wherever considered necessary.

By order of the Board For Firstsource Solutions Limited

> Ananda Mukerji Managing Director and CEO

Mumbai , India October 28, 2009