

16<sup>th</sup> February 2024

To:

**National Stock Exchange of India  
Limited (Scrip Code: FSL)**  
Exchange Plaza,  
Plot no. C/1, G Block,  
Bandra-Kurla Complex  
Bandra (East),  
Mumbai - 400 051

**BSE Limited (Scrip Code: 532809)**  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai - 400 001

Dear Madam/ Sir,

**Sub: S&P Global Sustainability Yearbook 2024**

Please note that Firstsource is featured as a member of the S&P Global Sustainability Yearbook 2024.

A copy of the Press Release is attached along with this letter.

We request you to take the above on record.

Thanking you,

For **Firstsource Solutions Limited**

POOJA SURESH  
NAMBIAR

Digitally signed by  
POOJA SURESH  
NAMBIAR

**Pooja Nambiar**  
**Company Secretary**  
**Encl.: A/a**

**Firstsource Solutions Ltd.**

5<sup>th</sup> Floor, Paradigm 'B' Wing, Mindspace, Link Road, Malad (West), Mumbai - 400 064 India.  
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## Firstsource is featured in S&P Global Sustainability Yearbook 2024

**Mumbai, India | February 16, 2024:** [Firstsource Solutions Limited](#) (NSE: FSL, BSE:532809), a global provider of Business Process Management (BPM) services and an RP-Sanjiv Goenka Group company, has been featured as a member of the S&P Global Sustainability Yearbook 2024. This follows its [recent ranking in the top 96<sup>th</sup> percentile on the Dow Jones Sustainability Index](#).

Being included in the Yearbook is a significant milestone and a moment of pride for Firstsource that reflects the company's dedication to operating responsibly and sustainably. A 'member company' attribution is reserved for companies within the top 15% of their industry by number and falling within 30% of that industry's top-performing companies.

**Ritesh Idnani, MD & CEO, Firstsource** shared, "Our inclusion in the S&P Sustainability Yearbook is a validation of our steadfast commitment to sustainable and responsible business practices. This recognition indicates our proactive approach to environmental, social, and governance considerations, and signifies a collective success, attributed to the efforts of every member within our organization. Together, we are driving positive change and shaping a sustainable legacy that aligns with our business objectives and long-term vision."

In its 20<sup>th</sup> edition now, the annual S&P Global Sustainability Yearbook aims to distinguish individual companies, within their industries, that have demonstrated strengths in corporate sustainability. Membership was highly competitive this year – over 9,400 companies were assessed in FY 2022-23 Corporate Sustainability Assessment (CSA), yet only 759 companies were included in the 2024 Sustainability Yearbook.

The Yearbook and membership details can be found at <https://www.spglobal.com/esg/csa/yearbook/>

### About Firstsource

Firstsource Solutions Limited, an RP-Sanjiv Goenka Group company (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL:IN), is a leading provider of transformational solutions and services spanning the customer lifecycle across Healthcare, Banking and Financial Services, Communications, Media and Technology, and other industries. The Company's 'Digital First, Digital Now' approach helps organizations reinvent operations and reimagine business models, enabling them to deliver moments that matter and build competitive advantage. With an established presence in the US, the UK, Mexico, India, Australia, and the Philippines, Firstsource acts as a trusted growth partner for over 150 leading global brands, including several Fortune 500 and FTSE 100 companies. ([www.firstsource.com](http://www.firstsource.com))

### Media Contacts

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Firstsource Solutions

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