

6th May 2024

To:

**National Stock Exchange of India
Limited (Scrip Code: FSL)**
Exchange Plaza,
Plot no. C/1, G Block,
Bandra-Kurla Complex
Bandra (East),
Mumbai - 400 051

BSE Limited (Scrip Code: 532809)
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001

Dear Madam/ Sir,

Sub: Press Release

Further to our intimation made to Stock Exchanges on 3rd May, 2024, pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please note that **“Firstsource announces Hasit Trivedi as President & Chief Digital and AI Officer.”**

A copy of the Press Release of the same is attached along with this letter.

We request you to take the above on record.

Thanking you,

For **Firstsource Solutions Limited**

POOJA SURESH
NAMBIAR

Digitally signed
by POOJA
SURESH NAMBIAR

Pooja Nambiar
Company Secretary
Encl.: A/a

Firstsource Solutions Ltd.

5th Floor, Paradigm 'B' Wing, Mindspace, Link Road, Malad (West), Mumbai - 400 064 India.
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(CIN: L64202MH2001PLC134147)

Firstsource Solutions announces Hasit Trivedi as President & Chief Digital and AI Officer

Mumbai, India | May 06, 2024: Firstsource Solutions Limited (NSE: FSL, BSE:532809), a leading global provider of Business Process Management (BPM) services and an RP-Sanjiv Goenka Group company, has announced the appointment of **Hasit Trivedi** as **President & Chief Digital and AI Officer**, effective March 19, 2024. Hasit will oversee the scaling and deployment of Firstsource's digital capabilities including elevating its platforms, data & analytics, automation, and AI ecosystem.

"Over the last couple of quarters, Firstsource has been setting the foundation for sustained upward momentum. Bringing onboard Hasit's depth of experience in the digital and AI space is aligned with that vision. With him leading our digital and technology initiatives, we anticipate an extraordinary future characterized by innovative solutions and enhanced value for our clients. His extensive experience combined with our comprehensive range of services forms a formidable partnership, positioning us to elevate our performance and the success of our clients to new heights," shared **Ritesh Idnani, Managing Director & Chief Executive Officer at Firstsource Solutions**.

"I am excited about synergizing my expertise in digital technologies with the unique and unparalleled domain proficiency within Firstsource. The combination can significantly serve the digital transformation agenda of an organization and add value to our clients in a disruptive manner.", said **Hasit Trivedi, President & Chief Digital, and AI Officer at Firstsource Solutions**.

With nearly three decades of experience in technology, Hasit brings a wealth of knowledge and expertise to Firstsource Solutions. He is widely recognized for his contributions to the field of artificial intelligence and has played a key role in helping leading Indian SIs establish and operate their AI, automation, and platform practices.

Hasit's appointment marks a significant milestone in Firstsource Solutions' journey towards harnessing the power of disruptive technology to drive transformative change.

About Firstsource

Firstsource Solutions Limited, an RP-Sanjiv Goenka Group company (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL:IN), is a leading provider of transformational solutions and services spanning the customer lifecycle across Healthcare, Banking and Financial Services, Communications, Media and Technology, and other industries. The Company's 'Digital First, Digital Now' approach helps organizations reinvent operations and reimagine business models, enabling them to deliver moments that matter and build competitive advantage. With an established presence in the US, the UK, Mexico, India, and the Philippines, Firstsource acts as a trusted growth partner for over 150 leading global brands, including several Fortune 500 and FTSE 100 companies. (www.firstsource.com)

Media Contacts

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