

Messaging

Messaging channels

- WEBSITE & APP

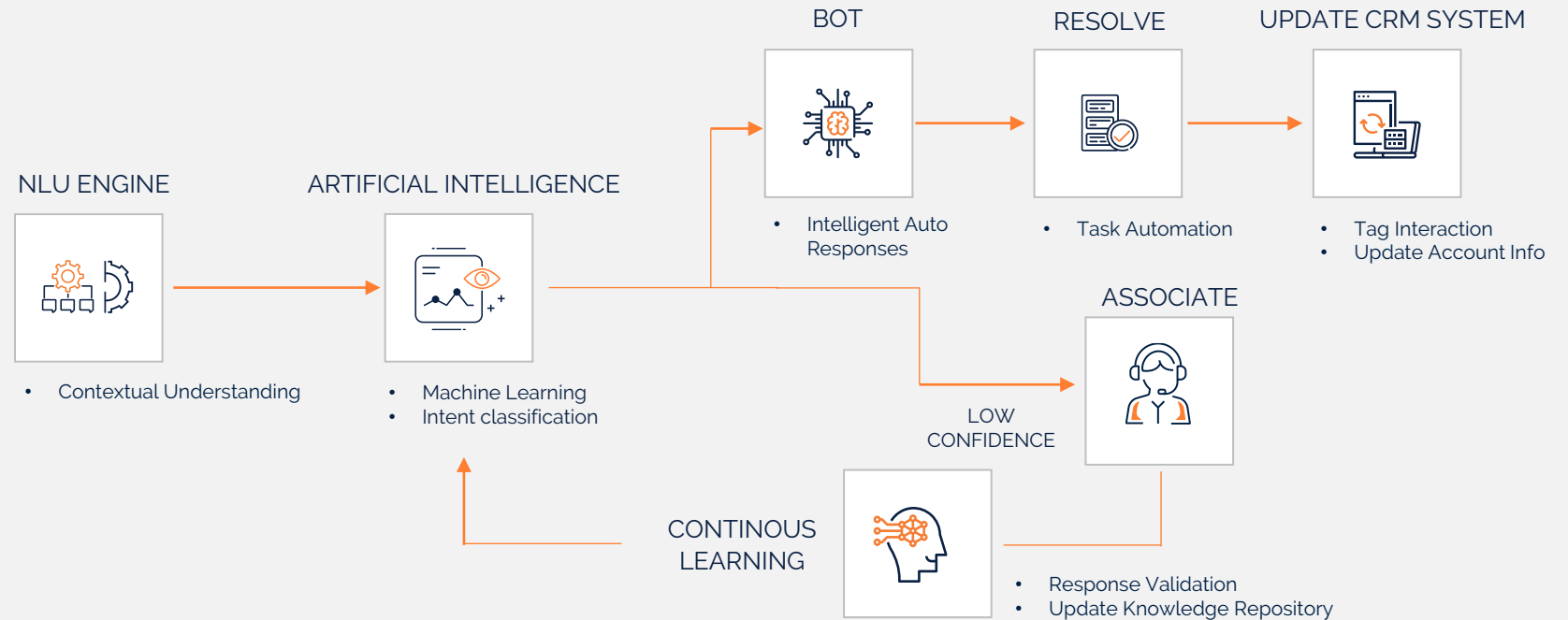
- SMS

- FACEBOOK MESSENGER

- WHATSAPP

- TWITTER DM

- APPLE BUSINESS CHAT



Capabilities

- NATURAL LANGUAGE
- PATTERN RECOGNITION
- TASK AUTOMATION
- SENTIMENT MANAGEMENT
- INTELLIGENT PARSING
- TRIAGE
- ROBUST REPORTING