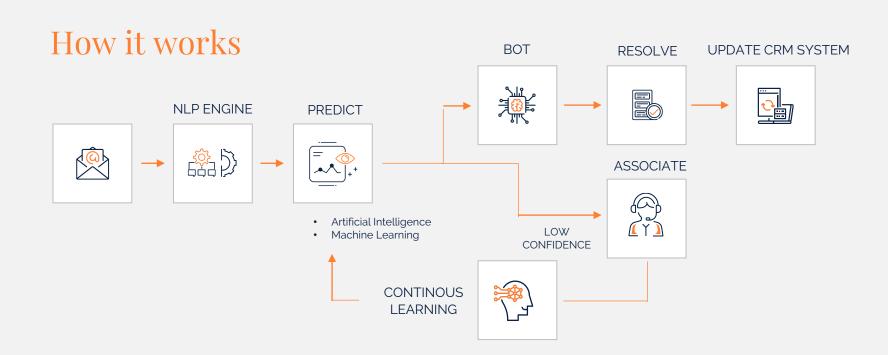
## DECC: Get from your Email channel



## Overview

Email engagement doesn't need to be a black box, with a 24-48 hour turnaround time. Virtual bots can create quicker email response, and are always learning, to make sure personalised responses are delivered instantaneously.



## Capabilities



NATURAL LANGUAGE



PATTERN RECOGNITION



TASK AUTOMATION



SENTIMENT MANAGEMENT



INTELLIGENT PARSING



**TRIAGE** 



ROBUST REPORTING