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FIRSTSOURCE'S HEALTHCARE UNIT, MEDASSIST RECOGNIZED AS LEADING PROVIDER OF REVENUE CYCLE MANAGEMENT SERVICES

Ranking Demonstrates MedAssist's Continued Excellence in Extended Business Office Services

Mumbai, December 10, 2009 – Firstsource Solutions' today announced that its wholly owned subsidiary, MedAssist Incorporated, ranked second among organizations by KLAS, a research firm specializing in monitoring and reporting the performance of healthcare vendors in a report titled "Revenue Cycle Services: From the Extended Business Office to Transformational Services."

The report examines the performance of consulting firms that offer extended business office (EBO) services, revenue cycle transformations and full revenue cycle outsourcing. KLAS utilized both performance data and interviews with buyers to determine the rankings. MedAssist was specifically praised by the community and mid-sized hospitals for providing high-performing EBO.

"It is an honor to receive such high accolades from our clients and leading authorities within the healthcare industry," said **Michael Shea, president of global healthcare solutions & CEO North America for Firstsource**. "This acknowledgement is a true testament to MedAssist's commitment to providing hospitals with increasing value through our revenue cycle management solutions that are designed to maximize profitability."

MedAssist ranked second – with a narrow margin – behind number one Perot Systems, and was among a select group of the most influential leaders in the sector. In addition to this, MedAssist was one of the only transaction-based organizations to be highly ranked by the KLAS study.

About KLAS

KLAS is a research firm specializing in monitoring and reporting the performance of healthcare vendors. KLAS' mission is to improve delivery, by independently measuring vendor performance for the benefit of our healthcare provider partners, consultants, investors and vendors. Working together with executives from more than 4,500 hospitals and over 2,500 clinics, KLAS delivers timely reports, trends and statistics, which provide a solid overview of vendor performance in the industry. KLAS measures the performance of software, professional services and medical equipment vendors.

About Firstsource

Firstsource (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL@IN) is a leading global BPO (business process outsourcing) service provider headquartered in India. Firstsource provides customized business process management to global leaders in the Banking & Financial Services, Telecom & Media and Healthcare sectors. Its clients include Fortune 500 and FTSE 100 companies. Firstsource has a global delivery model with operations in India, U.S., UK, Argentina and Philippines. (www.firstsource.com).

For Information contact

Firstsource:

Vrinda Walavalkar

SR. VP, Corporate Communications

+91 (22) 6666 0841

vrinda.walavalkar@firstsource.com

Priyank Dubey

Text 100 Mumbai

Tel – +91 97693 50650,

Email - priyankd@text100.co.in

Nikhil Arora

Text100 Mumbai

Tel - +91 98921 58923,

Email – nikhil.arora@text100.co.in